

**Minimum System Requirements:**

- Requires the RF or IR Receiver or an active ResponseWare account
- Intel or AMD 600 MHz class processor (1 GHz or higher recommended)
- 256 MB RAM
- 60 MB hard disk space (an additional 32 MB is required if you do not have Microsoft .NET Framework 2.0 installed)
- 1024 x 768 resolution on a 32-bit color or higher
- Standard USB 1.1/2.0 port (for USB-based hardware devices)
- Ethernet or 802.11 compatible wireless network card\*

\*Required if ResponseWare is used.

- Customers using a ResponseCard Receiver with a part number on the back label of “RRRF-01” or “RRLR-01” and have never had any Turning Technologies product installed on the computer, must run the ftdi.exe file located in **C:\Program Files\Turning Technologies\TurningPoint AnyWhere 2008** or the specified download location in order to use the receiver with TurningPoint AnyWhere 2.1 or greater.

**If when trying to open TurningPoint AnyWhere you receive an unhandled exception error, try the following:**

1. Install the Microsoft .NET Framework.
2. The Microsoft .NET Framework can be downloaded from [here](#).
3. After the Microsoft .NET Framework has been downloaded and install you will need to reboot the computer.
4. Open TurningPoint AnyWhere.

If the problem persists, contact Turning Technologies Customer Service:

Monday - Friday, 7am-9pm EST.

From within the contiguous United States, you can reach Customer Service toll-free by calling 1.866.746.3015.

If calling from outside the United States place call + (1) 330 746 3015.

Customer Service may also be reached via e-mail at [support@turningtechnologies.com](mailto:support@turningtechnologies.com). Please note, it may take up to 2 business days for a reply if contacted via e-mail.