A Multi-Tiered Testing-and-Feedback Approach That Links Technology & Pedagogy Katherine K. Hirschboeck Laboratory of Tree-ring Research **University of Arizona**

OUTLINE

- Pedagogical Basis
- Adaptation to NATS 101
- Adding Learning Technology
 & Other Tools
- A Multi-Tiered Testing & Feedback Approach
- Summary & Suggestions

Pedagogical Basis

Larry Michaelsen, L. Dee Fink, Robert H. Black (1996) *What every faculty developer needs to know about learning groups*

(1) Learning Groups -- "Team Learning Instructional Activity Sequence"

(2) Pivotal role of feedback in developing students' higherlevel cognitive skills Michaelsen et al. (1996) describe a "<u>Readiness Assurance Process</u>" consisting of:

- (1) assigned readings for individual study
- (2) an individual test
- (3) a group test (taken within a collaborative learning group)
- (4) immediate feedback on the group test with an opportunity for group appeals
- (5) oral instructor feedback.

Team Learning Instructional Activity Sequence

Readiness Assurance Process



(From Michaelsen et al. 1996)

Readiness Assurance Process:

Used to introduce each major instructional unit and to ensure that students are intellectually prepared for assignments needing higher level cognitive skills.

One result of the process is that "students encounter new data that test their understanding of key concepts at least five different times and in five very different ways."

(From Michaelsen et al. 1996)

Pedagogical Basis



(From Michaelsen et al. 1996)

Adaptation to NATS 101









Class is divided into ~ 20 collaborative learning groups

Mostly firstyear students & non-science majors Undergraduate preceptors assist in individual and group learning activities







"Readiness Assurance Process" as implemented in Fall '99 & Spring '00 semesters:





Individual in-class testing procedure used regular scantron forms:



Students tested on their PREPARATION -- how well they understand material they have been reading and studying on their own before hearing about it in class. On scantron forms, students answered each question 3 times:

Allows partial credit when they are unsure of the answer



After individual test forms were collected, students got into their learning groups and took the <u>same test</u> as a group





Individual test scantron forms were scored and returned to students at the next class

Students entered collaboratively derived answers on a separate GROUP answer form for inclass grading:

ANSWER SHEET form no. 71737	FOR TEACHER USE ONLY <u>TESTING SELECTED ITEMS</u> 1. Fill in the "Score marked items only" circle below.	• L	CLE	
STUDENT ID	 Indicate individual items to be scored by filling in the shaded area to the left of each appropriate test item. 	• E	- AF	14.10
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		○ 22	○ 32 @ ® © ® ®	O 42 A B C D (
		○ 23 A B C D E	○ 33 A B C D E	O 43 A B C D (
	○ 4 & B C ● E ○ 14 & B C D E	○ 24 A B C D E	○ 34 A B C D E	O 44 A B C D (
TEST BOOKLET	○ 5 A B C O ● ○ 15 A B C O E	○ 25 A B C D E	○ 35 A B C D E	O 45 A 8 C 0 0
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One answer per question no partial credit

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Immediate feedback from: in-class "rapid return" grading method:



Beth Harrison's Drill Box !

Stacks of test forms were drilled to mark the correct answer...

... Forms were then scored and returned to each group right away

Soring 2009 TA Award Nominations

10.



Groups discussed correct answers
Submitted written appeals
Test reviewed with whole class

Reassessment of Procedure in NATS 101 Course:

 Students complained that concepts too difficult to be tested on without prior lecture explanations

 Readiness Tests were made simpler to compensate; hence little testing on higher level concepts took place Lots of class time taken up by Readiness Assurance testing sessions when material was broken down into more "digestible" units

 "Appeals" process did not lead to new learning (with Tier One students)

INTERIM CONCLUSIONS:

A weak link

ALWAYS more needed, esp. in large classes



Works pretty well!

Adaptations / Improvements:

• More feedback during preparation phase (with "low stakes grading") to help students understand and gain confidence with material

• Less class time taken up by individual phase of "Readiness Assessment"

Adaptations / Improvements:

 Continue with in-class Individual & Group Test process, but with "higher stakes testing"

• Ensure individual accountability for learning = high stakes exams

More FEEDBACK needed overall

Learning Technology Tools

FALL 2000 NATS 101, SEC 42 & 43



Learning Technology Tools





WebCT: Self Tests & Online Quizzes



Non-graded "Self Check" on how well student understands reading material

w/ detailed explanatory feedback

Low-stakes online "Readiness Quiz" to test student's preparedness

Replaces in-class individual test before lecturing on course material



Example of Self-Check question:



WebCT	MYWEBCT RESUME COURSE COURSE MAP HEL	P COURSE RESOURCES
Show Navigation	Self Check # 6: 💿 View 💿 Designer Op	otions
ACTION MENU: Previou	Introduction to Home Self Checks at Is Next Contents Ret Contents Re	edback for each wrong answer
2 "Greenhouse gas absorbing o surface. trapping hea inhibiting he glass walls o	es" are gases that warm a planet's surface by utgoing infrared radiation (radiant heat) and reradia at coming directly from the Sun and then radiating it at loss due to upward air motions from the Earth's of a greenhouse inhibit heat loss hence the name	ting some of it back toward the down to the Earth's surface. surface, just the same way that the "greenhouse gap."
No. As your keeps things the greenhou way it is n In other wor which are the is overly simp processes	ES textbook explains, the "greenhouse analogy" is warm because the glass walls and ceiling trap heat use by warm upward air currents. Greenhouse gase nore accurate to say that they absorb energy and th rds, the process does NOT operate like currents of en trapped and "bounced" back to Earth by the gre ple and misleading. Try to use more accurate and p - we'll be working on this a lot in class. :)	not perfect. A real greenhouse that might otherwise be lost from s do not really "trap" heat in this hen radiate it back to the surface. Warm air rising from the surface enhouse gases. Such a description precise terms to describe these



Detailed feedback helps to fine-tune understanding of reading material and "re-wire" misconceptions students often bring in with them to the course

ACTION MENU: Previous Next Contents Retrace Refresh Self Test

- "Greenhouse gases" are gases that warm a planet's surface by
 - absorbing outgoing infrared radiation (radiant heat) and reradiating some of it back toward the surface.
 - trapping heat coming directly from the Sun and then radiating it down to the Earth's surface.
 - inhibiting heat loss due to upward air motions from the Earth's surface, just the same way that the glass walls of a greenhouse inhibit heat loss -- hence the name "greenhouse gas."

 \checkmark

Correct! The source of the "heat" or radiant energy involved in the greenhouse effect is energy from the Earth's surface that is absorbed by the greenhouse gases and then radiated back to the surface. Greenhouse gases do a better job of absorbing infrared energy that is radiated from the Earth than they do in absorbing solar energy coming directly from the Sun. Example of Online Readiness Quiz question:

Quiz builds on Self-Check material but with some testing of higher level concepts

RQ #6
Name: Stella Student
Start Time: Apr 02, 2001 11:39 Time Allowed: 15 minutes
Number of Questions: 10
Finish Help
Question 1 (1 point)
Greenhouse gases are gases that warm a planet's surface by
O 1. radiating infrared radiation out to space
C 2. trapping heat coming directly from the Sun and bouncing it down to the Earth's surface
C 3. inhibiting heat loss due to upward air motions, like the glass walls of a greenhouse
O 4. absorbing infrared radiation from the Earth's surface and reradiating some of it back toward the surface

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Time Remaining:

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Save answer

🖉 WebCT Quiz - Microsoft Internet Explorer

Introduction to Global Change Home > Ouiz > Scores > Attempts

Clouds play an important role in the planetary energy balance, but their effects on global warming are difficult to model in General Circulation Models (GCMs) because . . .

- 1. Their typical areal extent is much larger than the resolution of a GCM.
- 100.0% > 2. High-altitude clouds and low-altitude clouds can have opposite feedback effects.
 - 3. Clouds have a lot of water vapor in them and water vapor is a greenhouse gas only some of the time.
 - 4. Clouds interfere with the GCM's ability to reach an equilibrium surface warming.

Score: 1/1 **Immediate feedback possible as** soon as student submits the quiz (1 point)

Which of the following is NOT one of the predictions coming from the computer model projections of future CO2 levels or the predictions of their consequences:

- 1. An average equilibrium surface warming of between 1.5 and 4.5 degrees C will occur with a doubling of atmospheric CO2 concentration.
- 2. The warming caused by increased CO2 will be evenly distributed in both space and time.
- 3. Substantial sea level rise will occur and submerge low-lying coastal areas.
- 4. Ecosystems will be affected by changes in species distributions
- 5. All of the above are expected to occur 0.0% 🕨

Score: 0 / 1

8

In-class lecture activity:



A B Which one is the more accurate depiction of the Greenhouse Effect??





B

B is better!!!!

IR radiation is absorbed by GH gases in the atmosphere and emitted out to space



IR radiation is absorbed by GH gases in the atmosphere and emitted back to Earth



The various testing tiers progress from low-stakes testing (non-graded self-tests) to high-stakes testing (major graded exams).

Tiered approach allows the student to gain knowledge and confidence with the material at each progressive level because of the immediate feedback provided.

A new IMMEDIATE FEEDBACK tool for use during in-class exams:







Created by: Michael Epstein, PhD Rider University, NJ

http://enigma.rider.edu/~epstein/ifat/







	A	В	C	D	Score
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8.	1000			and the second	
9.	5533				
10.		STREET.	218.54		

Students use IF-AT form for immediate feedback on their Group Tests & compute their group score themselves

WebCT anonymous online survey tool used to assess students' attitudes about the form:

Question: I liked using the IF-AT form during the Midterm Exam.

C 1. Strongly agree C 2. Agree C 3. Neutral C 4. Disagree C 5. Strongly disagree

Answer	Value		Frequency Distribution
1	0%	74	
2	0%	20	
3	0%	1	
4	0%	3	
5	0%	1	

Question:

The IF-AT Form helped me on the test because knowing the right answer to some questions helped to guide me to the right answer in other questions.

0	1.	Strongly Agree	0	2. Agree O	3. Neutral	O 4.	Disagree	O 5.	Strongly Disagree
---	----	----------------	---	------------	------------	------	----------	------	-------------------

Answer	Value		Frequency Distribution
1	0%	48	
2	0%	30	
3	0%	17	
4	0%	4	
5	0%	0	

Question:

The IF-AT form had the following effect on my morale during the Midterm Exam:

- C 1. It had a positive effect on my morale because I gained confidence with each correct answer I scratched off.
- C 2. It had a positive effect on my morale because I knew I could get partial credit even if I didn't get it right the first time.
- O 3. It didn't affect my morale one way or the other.
- It had a negative effect on my morale because I lost confidence when I discovered I was wrong. I would rather not have known.
- 5. It had a negative effect on my morale because I got more and more anxious with each question, knowing I'd already gotten some wrong.

Student comments from anonymous online survey:

"I thought the IF-AT form was helpful because even thought I would get a couple answers wrong the first time I knew that I could still get partial credit for it. I also like it because it is kind of fun and different from ordinary tests. I just wish that the questions were a bit easier, that's all." "The If-At form helps me understand just why I got an answer wrong, versus other classes where you lose a point or two without any explanation. The best way to learn is from one's mistakes."

"I feel it is a very fair way to do a test because we are really learning and it forces you to learn what the correct answer is instead of just getting one try and not knowing if you are right or wrong." "I thought it was a good way to take the midterm. I liked knowing when I got the right answer and when I missed an answer, it made me want to concentrate harder and get the next one right."

"The If-At form made the test more interesting by having to scratch off the answers. It helps me to keep from zoning out too much during the test." "The form was a good tool because it allowed me to have partial credit for answers if I wasn't sure between two answers.

This also helped because if I got the answer right the second time it allowed me to straighten out the two concepts in my head. It allowed for interactive learning with the test." "I really liked knowing what questions I got right or wrong and then using those questions to help answer later questions.

It also helped my confidence in the test because I knew right away that I did really well, and I believe that that also helped me in the second (essay) section of the test." "I got a lot better grade on the test because of the If-At form. Sometimes I read questions wrong when I really understand the material.

Because we use these forms I was able to correct my mistakes within the next try. I got an A but would have certainly had a B if not for the form. Thanks." "It was good until the last couple questions. When I missed some of the questions, I became discouraged."

"On this test I truly believe that for me it wasn't a positive thing. I didn't do very well so when I knew that, I felt horrible leaving the test."

Question: The IF-AT form should be used again on the Final Exam in this course.

O 1. Strongly agree O 2. Agree O 3. Neutral O 4. Disagree O 5. Strongly disagree

Answer	Value		Frequency Distribution
1	0%	78	
2	0%	15	
3	0%	4	
4	0%	2	
5	0%	0	

What about feedback for essay questions?

QUESTION #28.

Follow up on Webpage

(a) Give a scientifically accurate **DEFINITION** of the natural greenhouse effect in your own words:

EXAMPLES OF GOOD ANSWERS – Note how many creative and original ways the same concept can be worded!

Student 1: "The greenhouse effect is the absorption of escaping infrared radiation by greenhouse gases, such as CO2 and H2O, which then emit some of this radiation back to Earth. This process warms the planet by preventing some infrared from escaping to space."

Student 2: "The greenhouse effect is the absorption of terrestrial longwave radiation by greenhouse gases, which is then radiated out towards the earth." [Note that this is not a perfect answer because it's not clear what is radiating out towards the earth. Here's a slightly better wording: "The greenhouse effect is the absorption of terrestrial longwave (IR) radiation by greenhouse gases. The GH gases then radiate the IR back towards the earth."]

EXAMPLES OF ANSWERS WITH ONE OR TWO PROBLEMS:

Student 7: "The Greenhouse effect happens when the earth emits Infrared Radiation upwards, then some is absorbed by the atmosphere (primarily CO2 and water vapor) and then reflected back to the earth (longwave radiation). This is needed by the earth or else everything would be extremely cold." [Can you identify what's wrong here? The fatal flaw is the use of the word reflected instead of radiated. The main IR wavelength ranges involved in the GHE are NOT reflected -- the IR is absorbed and then radiated. There is a very small band of IR wavelengths (close to visible light) called Near-IR that can be reflected like visible light! In this answer there is also a suggestion that the student may think that infrared radiation emitted upward by the Earth is something a bit different than the longwave radiation sent back to Earth. As we use the terms in this class, infrared and longwave radiation are the same thing -- the Earth emits IR / longwave radiation and the GH gases absorb and emit IR /longwave radiation as well.]

EXAMPLES OF ANSWERS WITH MAJOR PROBLEMS:

Student 8: "The natural greenhouse effect is when some of the gases that are bounced off earth does not leave the ozone and circles back to earth. This is used with gases such as CO2 and H2O." [This answer has at least two major problems. First of all **GASES** are described as "bouncing off the earth" which is wrong -- even if the student were to use the term reflecting instead of bouncing, the process of reflection in the context of the energy balance does not apply to gases. What *is* reflected is some of the incoming shortwave (UV and visible) radiation, BUT the GHE does not involve shortwave radiation, only terrestrial longwave. Second, for some reason the term ozone is introduced -- but in an odd way, almost as if ozone is being used as a synonym for the troposphere. Overall, the answer uses terms and concepts wrong, is poorly phrased, and presents information that doesn't mean anything.]

Summary

Suggestions

• To facilitate higher-level learning, detailed feedback on Self Tests must be based on instructor's accumulated experience of how students tend to interact with material; plus awareness of common misconceptions, learning pitfalls, etc.

-- not a job for new GTA assigned to course for the first time!

 Various options in WebCT for online quizzes:

-- take 3 times; grade = average of 3 attempts

-- feedback on whether right or wrong when test submitted

-- overall feedback or hints on question can be provided without giving away correct answer • Students <u>must</u> have opportunity to "practice" with IF-AT forms before first use on high-stakes exam

-- another benefit of using the form on Group Tests

Structure units of instruction based on desired learning outcomes

Team Learning Instructional Activity Sequence

Readiness Assurance Process

http://www.gened.arizona.edu/nats101gc/

katie@LTRR.arizona.edu

http://enigma.rider.edu/~epstein/ifat/

REFERENCE:

Larry Michaelsen, L. Dee Fink, Robert H. Black (1996). What every faculty developer needs to know about learning groups, in L. Richlin, ed. To Improve the Academy, Vol 15 (pp 31-57). Stillwater, **OK: New Forums Press and the Professional and Organizational Development Network in Higher Education**.

... and assorted workshop handouts